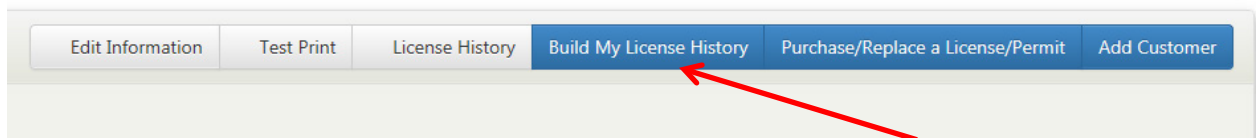


Hunter Finder (H-Finder) Frequently Asked Questions (FAQs):

1. **What is my Customer ID and how do I get one?** The Virginia Department of Wildlife Resources (DWR) upgraded its licensing system on July 1, 2016. This new system utilizes a new Customer ID to relate all of your hunting, fishing, and boating licenses to one unique identifier – your Customer ID. **This Customer ID will be persistent and is intended for you to use year-after-year.** If you do not yet have a Customer ID visit the Go Outdoors Virginia website: <https://gooutdoorsvirginia.com/> and select **“Purchase a License”** (there is no need to purchase anything at this time if you don’t want or need a license). Once you have a Customer ID, be sure to utilize the **“Build your license history”** to associate any of your existing licenses to your Customer ID (see 3.b below).
2. **I have a current valid hunting license (i.e. lifetime, multiyear license, or “time left” on a previous hunting license - How does that work with the Customer ID?** - Any non-expired hunting license (lifetime license, multiyear license, or a license from last year that has not expired) will work with the H-Finder system. **However, you must associate these licenses with your Customer ID (see 3.b below).** Please note that the H-Finder system checks each night at midnight for changes to your license information, so your H-Finder account may not update until the next day.
3. **I have included my Customer ID and I get a message saying that I am “inactive,” why?** - H-Finder looks to see if you have a valid hunting license. If you are listed as “inactive” you are still in the system and can modify your profile, but you will not be visible to landowners that are searching for hunters. **There are a few reasons why you may be listed as “inactive” by the H-Finder system.**
 - a. ***You do not have a current hunting license.*** You will need to go to the Go Outdoors Virginia site and purchase a current hunting license. H-Finder checks each night at midnight for updates to the license system and will change your status to active. If you do not want to wait until midnight, you can make a change to your H-Finder profile and save the changes. This will adjust your active status - **However, you will need to logout and log back in to H-Finder to see the change to your active status.**
 - b. ***Your hunting license has not been associated with the Customer ID you have entered into H-Finder*** – If you have a current license including a lifetime license that predates the Go Outdoors Virginia system (July 1, 2016) you will need to associate your license information with your Customer ID. **Log on to your Go Outdoors Virginia account (<https://gooutdoorsvirginia.com/>) using your customer ID and select the “Build My License History” button at the top right of the home screen.** From here you can add your current license.



- i. **To add an annual or multiyear license:** Enter the VA number of the license then select the license year listed on the license.
 - ii. **For Lifetime licenses:** Enter the 10 digit CID number of the license card and select LIFETIME as the license year. **Please note some older lifetime license cards will not have the CID number listed on the card. Please contact DWR to obtain your old lifetime license CID number if it is not on your Lifetime License card.**
4. **What is H-Finder?** – H-Finder is DWR’s initiative to help connect landowners with qualified and experienced hunters. Our goal is to provide an easy to use tool for landowners to identify and initiate communication with

hunters looking for a place to hunt. H-Finder currently connects deer hunters with landowners looking for assistance with managing deer on their property. We may look to expand this application to other hunting opportunities in the future.

5. **Once I have registered as a hunter and created my profile what should I expect?** The process goes like this:
 - a. Hunters sign up in H-Finder and establish their profiles.
 - b. Landowners perform searches for hunters that match their requirements. For example, whether the landowner is looking for a bow hunter, shotgun... , what days of the week they are available to hunt... etc.
 - c. H-Finder provides landowners with a list of hunters that match their criteria.
 - d. The landowner then selects which hunter(s) they wish to contact.
 - e. H-Finder sends the selected hunter(s) a notification email containing the landowner's email address.
 - f. The notified hunter can then email the landowner directly to establish direct communication.

6. **How can Landowners benefit from this program?** Landowners looking for assistance managing deer on their property may use H-Finder to search for hunter(s) that meet their requirements. Landowner searches may include items such as years of experience hunting, hunter's willingness to take does, and hunters who have committed to a code of conduct. The H-Finder application keeps landowner information confidential and sends an e-mail to the hunter that meets landowner specifications with only the landowner's e-mail address.

7. **What are my rights as a landowner?** The Hunter Finder program is a voluntary program. The landowner has the option to select a hunter that meets the specific criteria that he/she decides. As a landowner, you have complete control over who you allow on your property and the rules/guidelines for any hunter that you allow on your property.

8. **What is my Liability as a landowner if I allow Hunters on my land?** Virginia law protects landowners who do not charge a fee for hunting or other recreational uses on their property from liability from injury to a hunter caused by any condition, structure, or personal property on the land. However, this law does not pertain to the landowner's grossly negligent failure to warn against conditions the landowner should know to be dangerous.

9. **How do I find a hunter that is willing to hunt on my property?** The Hunter Finder application is easy to navigate. Simply register to use the site under the landowner heading and fill out the required fields. You can search for a hunter that meets your specific criteria. You will be given a list of hunters that meet your search criteria and you will have the option of sending them an e-mail to contact you.

10. **How can hunters volunteer to help landowners?** Virginia's Hunter Finder is a platform where hunters volunteer to provide assistance to landowners that are looking for qualified hunters to help manage deer on their property. Hunters can establish an H-Finder profile by simply listing their experience and hunting preferences for landowners to review. Hunters should list all of the items that demonstrate their qualifications as a safe, ethical and reputable hunter.